



# JAMES NATHAN

## The Service Excellence Speaker

I work with businesses to show their unique value through giving exceptional service – the kind that gets people telling stories about you.

What can you do in your business today, and in the years to come, to truly delight your clients? What exceptional experiences can you give them to take away and cherish? How can you delight the most important person in the world?

Satisfaction makes you one of the many.....

***Truly delighting people makes you the only one.***

### Why you should book James

Transform your event and get lasting results!

If you are planning your next kick-off meeting, conference, convention, or annual business event, be sure that every member of your audience leaves motivated, inspired and truly ready to take action!

*"Insightful content, articulated it in a manner that was easy to understand.... James' passion radiates out from the moment you meet him."*

**European Search Congress**

*"Blindingly brilliant suggestions that are simple to action."*

**Fast Future**



# 'The Only One'

Being the best at what you do is no longer good enough.

In a world where your competition is literally a click away, being one of many gets you nowhere. You need to be the only one people talk about, the only one people recommend.

How are you serving your clients and how well? How much value are you adding, and how easy are you to work with?

True service excellence is a mindset, a philosophy and total company business methodology. It is what makes Disney, Shangri La, Harley Davidson, Le Manior and so many more so talk-able.

They don't care about satisfaction, they only care about delight.

Delivering immediately actionable outcomes and the opportunity for long term positive change. Dramatically improve referral, service and conversion rates.

You can't be just one. You have to be the only one!

## Book James Now

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*"A charismatic presence with thoughtful content, producing motivational presentations."*

**CIPD**



*"The feedback from the delegates was fantastic, but more relevant was those who took 'action' experienced an immediate improvement with the referrals they receive"*

**Bookkeepers Alliance**

[www.jamesnathanexperience.com](http://www.jamesnathanexperience.com)